















### **CONTENTS**

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11 RARELY THESE DAYS DO YOU COME ACROSS A LENDER WHICH YOU CAN TRULY LABEL AS SPECIALIST, ALTHOUGH THAT IS EXACTLY WHAT BLUESTONE MORTGAGES ARE! 11

#### **Tony Nunn**,

National Sales Director, Charles Derby Mortgage Bureau

> WE'LL MAKE OUR DECISIONS BASED ON YOUR CUSTOMER'S UNIQUE CIRCUMSTANCES - WE DON'T CREDIT SCORE

### **CREDIT CATEGORIES FOR RESIDENTIAL AND BUY TO LET**

### Lending is based on the lowest credit tier of any individual applicant

We'll need a written explanation of any adverse credit. A core part of our responsible lending philosophy is to understand what life event caused the credit issues and to make sure the new mortgage payments are affordable.

NOT A	VAILABLE	ON HTB	PRODUCTS

Credit Category		Clear	AAA	AA	A	ВВВ
	Up to LTV	85%	80%	80%	<b>7</b> 5%	70%
	Number	1 (satisfied) in 36 months	1 in 36 months	2 in 36 months	3 in 36 months	4 in 36 months
Defaults	Values		< £300 or telecon	n ignored (even if i	n last 6 months)	
	Recency		0 in last 6 n	months; > 36 mont	hs ignored	
	Number	0 in 36 months	1 settled in 36 months	1 in 36 months	2 in 36 months	3 in 36 months
CCJ's Number	Values		< £300 or telecon	n ignored (even if i	n last 6 months)	
	Recency		0 in last 6 n	months; > 36 mont	hs ignored	
Mortgage/Rent Arrears	Number	0 in 13 - 24 months	1 in 13 - 24 months	2 in 13 - 24 months	3 in 13 - 24 months	4 in 13 - 24 months
Full or some of the parts	Recency			0 in 12 months		
Bankruptcy/ Sequestration/DRO or IVA/Trust Deed	Discharge	> 6 years	> 3 years	> 3 years	> 3 years	> 3 years
Unsecured Credit	Recency	If balance above £500, most recent payment must have been made. Unacceptable most recent 2 payments missed. Ignored if below £300				
Arrears	Last 6 months	Maximum of 2 missed payments allowed on each unsecured credit agreement				it agreement
Debt Management Plans/Debt	Conduct	Must be due to a life event and conducted satisfactorily				
Arrangement Schemes	Recency	DMP: OK if still in operation and can remain DAS: if active will not be permitted				
David a sur	Conduct	1	Must be due to a li	fe event and cond	ucted satisfactorily	У
Pay Day Loans	Recency		0 in last	12 months of date	e of DIP	

If your customer fits in o more than one credit category, then use the lowest level of adverse credit category. For example, Defaults put them in "AAA", but CCJ's put them in "A", then use category "A"

<sup>\*</sup> Bluestone Mortgages' definition foredit tier categories (Clear = Highest and BBB = Lowest)

# **RESIDENTIAL MORTGAGE PRODUCTS**

Rate Term	Up to LTV	Clear	ААА	AA	А	ВВВ	Fee
	60%	4.10%	4.17%	4.25%	4.91%	5.06%	£1,495
	65%	4.23%	4.33%	4.43%	5.15%	5.45%	£1,495
2 Year	70%	4.46%	4.59%	4.72%	5.49%	5.73%	£1,495
Fixed	75%	4.67%	4.83%	5.23%	5.67%		£1,495
	80%	4.90%	5.32%	5.52%			£1,495
	85%	5.40%					£1,495
Rate Term	Up to LTV	Clear	AAA	AA	A	BBB	Fee
	60%	4.15%	4.23%	4.30%	4.97%	5.12%	£1,495
	65%	4.29%	4.39%	4.49%	5.22%	5.52%	£1,495
3 Year	70%	4.51%	4.65%	4.78%	5.56%	5.80%	£1,495
Fixed	75%	4.73%	4.89%	5.29%	5.74%		£1,495
	80%	4.96%	5.38%	5.59%			£1,495
	85%	5.47%					£1,495
Rate Term	Up to LTV	Clear	AAA	AA	A	ВВВ	Fee
	60%	4.23%	4.31%	4.39%	5.06%	5.22%	£1,495
	65%	4.37%	4.47%	4.57%	5.31%	5.62%	£1,495
5 Year	70%	4.60%	4.74%	4.87%	5.67%	5.91%	£1,495
Fixed	75%	4.82%	4.99%	5.39%	5.85%		£1,495
	80%	5.06%	5.49%	5.69%			£1,495
	85%	5.57%					£1,495
Rate Term	Up to LTV	Clear	AAA	AA	A	BBB	Fee
	60%	3.79% (2.29% + BVR*)	3.86% (2.36% +BVR*)	3.93% (2.43% + BVR*)	4.54% (3.04% + BVR*)	4.68% (3.18% + BVR*)	£1,495
	65%	3.92% (2.42% + BVR*)	4.01% (2.51% + BVR*)	4.10% (2.60% + BVR*)	4.76% (3.26% + BVR*)	5.04% (3.54% + BVR*)	£1,495
Term Variable	70%	4.12% (2.62% + BVR*)	4.25% (2.75% + BVR*)	4.36% (2.86% + BVR*)	5.08% (3.58% + BVR*)	5.30% (3.80% + BVR*)	£1,495
Rate & Reversion Rate	75%	4.32% (2.82% + BVR*)	4.47% (2.97% + BVR*)	4.83% (3.33% + BVR*)	5.24% (3.74% + BVR*)		£1,495
	80%	4.53% (3.03% + BVR*)	4.92% (3.42% + BVR*)	5.10% (3.60% + BVR*)			£1,495
	85%	5.00% (3.50% + BVR*)					£1,495

Bankruptcy/ Sequestration DRO/IVA/ Trust Deed

A loading of 1% applies to customers that have had an IVA/Debt Relief Order/ Trust Deed or Bankruptcy/Sequestration discharged in the last 6 years

Bankruptcy/ Sequestration DRO/IVA/ Trust Deed

Bluestone Standard Variable rate "BVR"

1.50%

The rate does not have a direct link to the Bank of England Base Rate (BBR), which is also reviewed monthly. Typically the BVR will move in line with BBR changes, but could also go up or down at any other point in time, as this is a variable rate set by Bluestone Mortgages and reviewed monthly.

ERC	Year 1	Year 2	Year 3	Year 4	Year 5
2 Year Fixed	3%	2%			
3 Year Fixed	3%	2.50%	2%		
5 Year Fixed	3%	2.50%	2 %	1 %	0.50 %
Term Variable	1.50%	1%	0.50%		

# **RESIDENTIAL AND BUY TO LET INCOME CRITERIA**

Minimum income criteria of £18,000 p.a. (Primary applicant)

	Criteria	Evidenced By
	Permanently employed, in continuous employment for more than 1 year and in current role for more than 3 months	<ul> <li>· 3 months payslips and P60</li> <li>· Details of last 12 months employment</li> <li>· 3 months bank statements</li> </ul>
	Bonus • Up to 75% of the average earned in last 2 years	· 2 years P60 or employment reference
Employed	Commission/Overtime/ Shift Pay • Up to 75% of the average earned in last 3 months	· 3 months payslips if regular
	Car allowance/Location allowance • Up to 100% if guaranteed • Nil if not guaranteed	· 3 months payslips

	Criteria	Evidenced By
Self Employed	Minimum 12 months trading history     For Sole Traders we'll accept net profi     For Partnerships we'll accept their share of net profi     Directors Pension/Car Allowance and Home O e Use included     Ltd company directors, we'll accept salary and dividends	<ul> <li>Accounts certifi ate</li> <li>2years trading, SA302's and Tax Summary or Accounts</li> <li>3 months business bank statements</li> <li>3 months personal bank statements</li> </ul>

	Criteria	Evidenced By
Contractors	Calculated as day rate x 5 x 48  Minimum of 3 months left on contract at time of offer. Less than 3 months accepted subject to 12 months history in same industry, and written confirmation fro employer that contract will be renewed for a further 3 months before completion  Gap of up to 6 months accepted  If temporary/agency PAYE basis, must have worked in the same capacity for last 12 months	Copy of current contract and where applicable previous contract(s)     3 months bank statements

Other Income	Criteria	Evidenced By
Maintenance	Up to 100% if received and evidenced for last 6 months	CSA orders or 6 months bank statements
Casual Income	Up to 100% if received and evidenced for last 6 months	6 months payslips and 6 months bank statements
Directors/ Partners Fees	Up to 100%	Tax returns and 3 months bank statements
Investment Income	Up to 100% if guaranteed and sustainable	Solicitors/ Accountant/Trust administrator verifi ation
Pension Income	Up to 100%	Pension statement/letter or Tax return  3 months bank statements
Second Jobs	Must be permanent and been in role for 6 months	<ul><li>3 months payslips and P60</li><li>3 months bank statements</li></ul>
Benefi Income	75% of benefi income accepted (WFTC, DLA, Child Benefit, Carer Allowance, PIP) if 2 years remaining. Must not exceed 30% of household income. No JSA	Latest award letter
Other income we won't take into account	Statutory Sick Pay, Occupational Sick Pay, Self Certifie Income	
Lending into Retirement	Accepted	Affordability and sustainability of income
Rental Income	80% of net rental income received	6 months rental statements, or signed AST or bank statements showing 6 months rental income

# **BUY TO LET MORTGAGE PRODUCTS**

Interest Only available on Clear and AAA products

Rate Term	Up to LTV	Clear	AAA	AA	A	ВВВ	Fee
	60%	4.35%	4.42%	4.50%	5.16%	5.31%	2%
	65%	4.48%	4.58%	4.68%	5.40%	5.70%	2%
2 Year	70%	4.71%	4.84%	4.97%	5.74%	5.98%	2%
Fixed	75%	4.92%	5.08%	5.48%	5.92%		2%
	80%	5.15%	5.57%				2%
	85%						
Rate Term	Up to LTV	Clear	AAA	AA	A	BBB	Fee
	60%	4.40%	4.48%	4.55%	5.22%	5.37%	2%
	65%	4.54%	4.64%	4.74%	5.47%	5.77%	2%
3 Year	70%	4.76%	4.90%	5.03%	5.81%	6.05%	2%
Fixed	75%	4.98%	5.14%	5.54%	5.99%		2%
	80%	5.21%	5.63%				2%
	85%						
Rate Term	Up to LTV	Clear	AAA	AA	A	BBB	Fee
	60%	4.48%	4.56%	4.64%	5.31%	5.47%	2%
	65%	4.62%	4.72%	4.82%	5.56%	5.87%	2%
5 Year	70%	4.85%	4.99%	5.12%	5.92%	6.16%	2%
Fixed	75%	5.07%	5.24%	5.64%	6.10%		2%
	80%	5.31%	5.74%				2%
	85%						
Rate Term	Up to LTV	Clear	AAA	AA	A	ВВВ	Fee
	60%	4.04% (2.54% + BVR*)	4.11% (2.61% +BVR*)	4.18% (2.68% + BVR*)	4.79% (3.29% + BVR*)	4.93% (3.43% + BVR*)	2%
	65%	4.17% (2.67% + BVR*)	4.26% (2.76% + BVR*)	4.35% (2.85% + BVR*)	5.01% (3.51% + BVR*)	5.29% (3.79% + BVR*)	2%
Term Variable	70%	4.37% (2.87% + BVR*)	4.50% (3.00% + BVR*)	4.61% (3.11% + BVR*)	5.33% (3.83% + BVR*)	5.55% (4.05% + BVR*)	2%
Rate & Reversion Rate	75%	4.57% (3.07% + BVR*)	4.72% (3.22% + BVR*)	5.08% (3.58% + BVR*)	5.49% (3.99% + BVR*)		2%
	80%	4.78% (3.28% + BVR*)	5.17% (3.67% + BVR*)				2%
	85%						

Bankruptcy/ Sequestration DRO/IVA/ Trust Deed

A loading of 1% applies to customers that have had an IVA/Debt Relief Order/ Trust Deed or Bankruptcy/Sequestration discharged in the last 6 years

Bankruptcy/ Sequestration DRO/IVA/ Trust Deed

Bluestone Standard Variable rate "BVR"

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ERC	Year 1	Year 2	Year 3	Year 4	Year 5
2 Year Fixed	3%	2%			
3 Year Fixed	3%	2.50%	2%		
5 Year Fixed	3%	2.50%	2 %	1 %	0.50 %
Term Variable	1.50%	1%	0.50%		

# **BUY TO LET CRITERIA**

Minimum income criteria of £18,000 p.a. (Primary applicant)

Buy to Let	Criteria
Max Aggregate Loan within Bluestone	£1,000,000 (Individual loan limits apply - See page 11)
Repayment Type	Interest Only available on Clear & AAA     Capital & Interest available on all loans
Affordability Calculation	Interest Only Loans (available on Clear & AAA)  125% rental for basic rate taxpayer; can be topped up from 112.5% with surplus income  140% rental for higher rate taxpayer; can be topped up from 112% with surplus income  Based on higher of pay rate plus 2% or 5.5% (5 year fi ed on pay rate)  100% affordability calculation (personal income & expenditure) used for all BTL loans on AA, A & BBB and all loans on Capital & Interest. When 100% affordability calculation used, 80% of the gross property income will be included. The same affordability calculation can also be used on Interest Only loans where beneficia  Interest Only available to First Time Buyers, but the loan will be assessed using our affordability calculation (personal income & expenditure)  Regulated purchase, let to family member will be calculated on affordability not ICR
BTL Type	Regulated, Unregulated, First Time Landlords, First Time Buyers
Company Applications/Limited Companies/ Overseas Companies/SPV Companies	Not accepted
Maximum Tenancy Term	24 months
Minimum Tenancy Term	6 months
HMO's	Not accepted
Maximum number of households	1 (We wont lend if the property is to be let to two separate households).
All tenants party to the agreement	Yes
Let to a registered social housing tenant with an Assured shorthold tenancy	Yes
Housing Association/Sitting tenant/ Company let/Holiday let	Not accepted
Students	On Single Tenancy only

### **HELP TO BUY MORTGAGE PRODUCTS**

### Only available through selected packagers\*\*

Rate Term	Up to LTV	Clear	AAA	AA	А	BBB	Fee
	60%			4.89%	5.36%	5.52%	£1,495
	65%			5.07%	5.61%	5.92%	£1,495
5 Year	70%			5.37%	5.97%	6.21%	£1,495
Fixed	75%			5.89%	6.15%		£1,495
	80%						
	85%						

Reversion Rate: Not available for new business							
Rate Term	Up to LTV	Clear	AAA	AA	А	BBB	Fee
60%		(2.93% + BVR*)	(2.98% + BVR*)	(3.48% + BVR*)			
Reversion Rate	65%			(3.10% + BVR*)	(3.56% + BVR*)	(3.84% + BVR*)	
	70%			(3.36% + BVR*)	(3.88% + BVR*)	(4.10% + BVR*)	
	75%			(3.83% + BVR*)	(4.04% + BVR*)		
	80%						
	85%						

Bankruptcy/DRO/IVA

A loading of 1% applies to customers that have had an IVA/Debt Relief Order or Bankruptcy discharged in the last 6 years

Bankruptcy/DRO/IVA

Bluestone Standard Variable rate "BVR"	1.50%

The rate does not have a direct link to the Bank of England Base Rate (BBR), which is also reviewed monthly. Typically the BVR will move in line with BBR changes, but could also go up or down at any other point in time, as this is a variable rate set by Bluestone Mortgages and reviewed monthly

ERC	Year 1	Year 2	Year 3	Year 4	Year 5
5 Year Fixed	3%	2.50%	2 %	1 %	0.50 %

#### **KEY PRODUCT CRITERIA**

#### All new builds, not just HTB

- 85% LTV on houses
- New build flats & all HTB maximum 75 LTV
- Builder incentives of up to 5% of the purchase price accepted (not inc builders deposit)
- Incentives include white goods, carpets, small cashback, legal fees and contribution towards stamp duty

# **HELP TO BUY CRITERIA**

# Available for England, London & Wales schemes

Help to Buy	Criteria
Max Property Value	The maximum value of a property is £600,000 in England & £300,000 in Wales
Affordability	The Government works to a maximum loan to income (LTI) of 4.5x when assessing the customer's eligibility for the equity loan. This LTI cap does not apply to our own affordability assessment.  Bluestone will assess affordability as per a standard residential mortgage application but with the equity loan added as a monthly commitment. The calculation will be based on the initial 1.75% of the equity loan. E.g Equity loan is £75,000, x1.75% divided by 12 = £109.38pm entered as a monthly commitment.
Customer Type	First Time Buyers and Home Movers
Transaction Type	Purchase only
Maximum Term	35 years
Minimum Loan Amount	The minimum loan amount is £50,000 for both England and Wales.
Maximum Loan	The maximum loan is £450,000 in England and £225,000 in Wales
Maximum LTV	75%
London HTB Boroughs	Barking and Dagenham, Barnet, Bexley, Brent, Bromley, Camden, City, Croydon, Ealing, Enfield, Gree wich, Hackney, Hammersmith & Fulham, Haringey, Harrow, Havering, Hillingdon, Hounslow, Islington, Kensington & Chelsea, Kingston, Lambeth, Lewisham, Merton, Newham, Redbridge, Richmond, Southwark, Sutton, Tower Hamlets, Waltham Forest, Wandsworth and Westminster
How long is the mortgage offer valid for?	Mortgage offer will be valid for 6 months, with extensions possible. A new rate will need to be selected from the current range at time of extension

# **PROPERTY CRITERIA**

Property	
Value/Purchase Price	Minimum £75,000 Maximum £2,000,000 depending on location (Only applicable to Residential and Buy to Let products - For Help to Buy please refer to page 9)
Location	England, Scotland (mainland) and Wales only
Tenures not accepted	Flying freeholds of more than 10% of floor area, ommonhold, Leaseholds with less than 30 years left at end of term, Freehold flat
Construction types not accepted	Gypsum plaster, Concrete, High alumina cement, Mundic block, Seco/Prefabricated, Steel framed/clad, Timber framed/clad, Modern methods of construction
Other issues not accepted	Asbestos, Leased solar panels, Japanese knotweed, Restrictive covenants
Types not accepted	Flats with more than 5 floors and no li t, Flats directly above commercial premises (without 1 clear floor sepa ating), Grade 1 Listed (England/Wales/Scotland), Repossessions, Restrictive covenants, Annexes not for immediate family use, Houseboats, Mobile homes, Conversions, Properties with ongoing structural movement, Defective properties, Properties affected by local planning issues, HMO's, Caravans, Static homes, Repossessed properties, Properties with over 40 acres of land
Other properties not accepted	Holiday lets, Bed and breakfast, Properties with more than 1 kitchen (2 allowed if 1 in annexe)
New Build warranties accepted	NHBC, Zurich Municipal, BLP, CRL Management Ltd, LABC New Home Warranty, Q Policy Castle 10 provided by Checkmate and Build Assure

# **VALUATION FEES AND APPLICATION CRITERIA**

#### **Valuation Fees**

Property Value	Valuation Report Only	Valuation report plus Homebuyers Report	Help to Buy Products	Valuation report plus Building Survey
£75,000 - £150,000	£300	£570	Free valuation	£860
£150,001 - £200,000	£325	£625	Free valuation	£955
£200,001 - £250,000	£350	£680	Free valuation	£995
£250,001 - £300,000	£375	£740	Free valuation	£1,035
£300,001 - £350,000	£400	£785	Free valuation	£1,085
£350,001 - £400,000	£425	£825	Free valuation	£1,145
£400,001 - £450,000	£450	£870	Free valuation	£1,195
£450,001 - £500,000	£475	£900	Free valuation	£1,250
£500,001 - £600,000	£610	£995	Free valuation	£1,375
£600,001 - £700,000	£710	£1,090	N/A	£1,505
£700,001 - £800,000	£775	£1,210	N/A	£1,625
£800,001 - £900,000	£835	£1,335	N/A	£1,750
£900,001 - £1,000,000	£950	£1,460	N/A	£1,875
£1,000,000 +	Price available on request	Price available on request	N/A	Price available on request
Retype	£54		me Reports will be acceptable v y a valuer on the Bluestone Mo	

#### Loan

Loan			
Loan	Criteria		
Term	5 - 35 years		
Max Loan Amount	BTL - £1,000,000 (If Interest Only Max. is £750,000 to 75% LTV & £500,000 to 80% LTV) & Residential - £1,000,000		
Repayment Type	Interest Only available on Buy to Let Ioans on Clear & AAA Capital & Interest available on all Ioans		
Mortgage Schemes not accepted	Homebuy/Key Worker Scheme/Properties held in trust/ Right to Buy/Shared Equity/Shared Ownership/Self Builds		
Deposit	From own resources or gifted from close relative*		
Portability	Not portable		
Fees	Can be added to loan up to Max 85% for residential & 80% for Buy to Let		

#### **Applicants**

Applicants	Criteria
Maximum per application	4
Age at completion	All applicants must be at least 20 years old and no older than 65 at the start of the mortgage term
Residency (main applicants only)	Permanent UK residency rights, resident in UK for at least 1 year
Applicants not accepted	Guarantors/Expats/Diplomats

#### FREE ASSISTED RESIDENTIAL REMORTGAGES

We'll appoint a solicitor and pay basic legal fees and one standard valuation. Customers will need to pay additional charges to upgrade to Homebuyers or Building Surveys. Free basic legal fees not available for unencumbered properties, Transfer of Equity, debt consolidation or where Independent legal advice is needed. Customers who are consolidating their debts will receive a reduction in the product arrangement fee of £175 by selecting the Fees Assisted (Debt Consolidation) option

\* A close family member is define as a parent, child, grandparent, brother, sister, uncle, aunt, foster parent or legal guardian which includes step relatives

### **CASE STUDIES**



#### Help to Buy

Ms Keaton works as a self-employed hairdresser and has been saving for a mortgage for several years. She has only recently managed to reach the 5% deposit required.

Ms Keaton applied for a mortgage on the high street but was turned down due to some defaults and missed payments she incurred from her marriage breakdown two years ago.

Luckily her broker told her about Bluestone Mortgages' new HTB scheme which specialises in helping customers with credit issues in the background. Bluestone's HTB product also provides a free valuation, which helped Ms Keaton reduce some of the upfront costs.

Her mortgage application was accepted and she was able to move into her dream home.

- Free standard valuations on all HTB products instructed on receipt of the application
- Mortgage offer valid for 6 months with extensions possible
- · 5% Builders incentives accepted



#### Buy to Let

Mr Smith is a higher-rate taxpayer and needs 140% rental coverage on his BTL property but the rent received does not cover this. We allow clients to use non-property income to top up the shortfall in rental income (min rental coverage is 112.5% Basic Rate Taxpayer & 112% coverage for higher-rate taxpayer).

Mr Smith is receiving £1500pm rent but needs £1850pm to fit 140% rental overage, so has a £350pm shortfall.

After carrying out a full affordability assessment on Mr Smith's income and expenditure including stressed residential mortgage payment, our team of dedicated underwriters found that he has £500pm surplus income.

The £350 shortfall, therefore, can be covered by this allowing the Buy to Let application to proceed.



#### **BUY TO LET HIGHLIGHTS**

- Up to 80% LTV
- Interest Only available on Clear & AAA
- Rental Cover calculations with option to top up with personal income on Clear & AAA
- First time landlords accepted
- First time buyers accepted
- No credit scoring



#### Contractors

Mr Appleton has been working for the same construction company for the last three years. A new job opportunity at the company arose, which presented an increased salary. The new job also meant he'd become a day rate contractor.

He wanted to apply for a mortgage in the same month, but didn't want to miss out on the contracting opportunity. Bluestone were able to help him get a mortgage as they can accept day 1 contractors with only a minimum requirement of three months left on the contract.

- · Day rate x 48 weeks
- · First time contractors day 1 of contract
- Minimum of 3 months left on contract at time of offer.
   Less than 3 months accepted subject to 12 months
   history in same industry, and written confirmation from
   employer that contract will be renewed for a further 3
   months before completion



### Self Employed

Mrs Kent set up a new business 2 years ago. As she was new to the industry at the time, her first ear of accounts were not showing a high net profit/turn ver, totalling to around £19.000.

Her second year however was when she really hit the ground running, as she developed a lot of contacts within the industry. Subsequently the net profit or that year was £70,000.

Most lenders would average the last two years. If this was the case Mrs Kent wouldn't be able to get the home she desired. Mrs Kent came to us as we can assess income based on the latest year only, and as a result was able to get into her dream home.

- · Use the latest years accounts
- · Only 1 years trading history needed
- · Accountant's certifi ates, Accounts or SA302s accepted

#### **RESIDENTIAL HIGHLIGHTS**

- Up to 85% LTV
- Fee assisted Remortgages
- CCJ's / Defaults ignored if > 36 months
- · All telecom CCJ/Defaults ignored
- All CCJ's/Defaults below £300 ignored
- Debt Management Plans accepted/ Debt Arrangement Schemes - Can remain on completion 'No Minimum Term'
- IVA/Bankruptcy/Sequestration/DRO/Trust Deed



### **TESTIMONIALS**



## I have to say from start to finish, Bluestone Mortgages were outstanding!

My client had managed to get himself in a mess financially with missed mortgage payments, secured loan arrears, defaults and unfinished building ork. The client had borrowed on credit cards and loans to try and continue the works but this hampered him. Bluestone helped me break down the case and find an a fordable solution to get the client back on track.

Throughout the application process, the SLA's exceeded expectations and they were always available to speak to.

Bluestone have changed my clients life by putting him in a much better financial situation going orward and he's delighted.

A big thank you to Bluestone for helping with this case and there will be plenty more going forward!

#### Lee Tonks,

Mortgage & Protection Adviser, Option Finance



# I had a case where the client had a number of adverse credit issues..

Purchasing a property for himself and his 8 children to live in within a short completion deadline. Knowing that the case was complex, the pressure was on to get the case completed within a few weeks.

Rather than telling the client we couldn't help we took the case on and sent the application to Bluestone Mortgages. Our designated BDM provided a fantastic level of support throughout - always available day and night and she was well and truly part of the customer journey.

The client did meet the deadline and is now settled in their new family home.

Keep up the good work Bluestone!

#### **Gindy Mathoon**,

Mortgage Specialist, Create Finance

